

# What we do...

## We listen...

to find out precisely what your requirements and aspirations are.

## We believe...

in buildings that make maximum use of light and energy, resulting in a stress free and legible environment for your patients and first class working conditions for your staff.

## We locate...

and evaluate sites - so that your new surgery will serve your patients from the best available location.

## We involve...

the Doctors, the Primary Care Trust and all occupiers of the proposed building, so that every member of your team has 'input' and 'ownership and involvement' in the design, and we encourage participation in our progress meetings.

## We design...

premises that fulfil all your and your Primary Care Trust's requirements within an individually designed building.

## We ensure...

the premises are built to first class standards and contain adequate future proofing and flexibility for expansion and change in the years to come.

## **We care...**

about the environment and the Government's Green Agenda for buildings. We have, in appropriate circumstances, incorporated rainwater harvesting, geothermal energy and solar panels into our buildings.

## **We appreciate...**

the necessity for flexibility in the lease arrangements - to allow changes in partnership and changes to the building within the term of the lease.

## **We assess...**

by "secure by design" all issues relating to the security of your building from internal monitoring from the reception desk to external lighting levels.

## **We build...**

quality medical centres, that encompass your aspirations and we complete on time, on budget and to your total satisfaction.

## **We understand...**

the requirement to ensure efficient low maintenance, and low running costs of your building. Life cycle costs are part of our effective design process.

## **We support...**

long after your building is complete, we will still be at your side to support your team through our aftercare service, which ensures the longevity of your building, through a developed maintenance programme.

**In summary...** we buy the site, design to your requirement, construct to a high standard and provide the funding. All you do is rent the completed premises which will be in turn reimbursed by your Primary Care Trust.